

# Return Form

We want all our customers to be overjoyed with their purchases from Oye Modern. By accepting returns, we hope to ensure this is the case.

Returned items must be unused, in their original condition, in their original box, and must be post-marked within 14 days of receipt. Items must be packaged to prevent damage on the return voyage. Shipping and gift wrapping costs are non-refundable.

You will need to pay the return shipping costs unless the item(s) sent were not what you ordered or were damaged in transit, in which case we will make alternate arrangements with you, please email us at [returns@oyemodern.com](mailto:returns@oyemodern.com).

Your Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

Description of item being returned	Reason for return*

\*Examples include: Size too small or too big, colour not as expected, not what I expected, didn't like it, etc. Please provide as much detail as possible so that we can ensure you always get what you expect.

## How to return your item

1. Fill out the information above.
2. Package the items in a shipping bag or box that will prevent damage in transit. We recommend similar packaging to what you received the items in originally. Include the jewelry, its original box, and this return form.
3. Oye Modern takes no responsibility for goods that are returned but become lost or not delivered to us. If you are concerned about loss or damage in transit you may consider adding tracking or insurance.
4. Within 14 days of receiving them, send the items to:
  - Oye Modern Returns
  - PO Box 453
  - Newtown NSW 2042
  - Australia
5. Upon receipt of the item(s) we will notify you by email and process your refund (minus shipping and any gift wrapping costs) to the credit card or PayPal account used for the purchase.