Exchange Form

Wherever possible we are happy to exchange your jewellery. Because we don't carry a large range of sizes, colours or multiples of one design, sometimes it's just not possible, but we'll do our best to ensure you get exactly what you need.

Email us at service@oyemodern.com to enquire if the item you would like is available and/or in stock.

Items being returned for exchange must be unused and in their original condition. The return shipping costs, and any other price differences, will be charged to the credit card or PayPal account you used for your original purchase.

Your Name: _____

Order Number: _____

	Price
Item being returned	
Item you'd like instead	
Price difference (if any):	

Please select:

Express shipping
- ☐ AU$13 in Australia
- ☐ AU$48 Rest of world

OR

Regular shipping
- ☐ AU$8 in Australia
- ☐ AU$12 Rest of world

How to exchange your item

1. Email us at service@oyemodern.com to ensure the item you would like is available.
2. Package the items in a shipping bag or box that will prevent damage in transit. We recommend similar packaging to what you received the items in originally. Include the jewelry, its original box, and this return form.
3. Oye Modern takes no responsibility for goods that are returned but become lost or not delivered to us. If you are concerned about loss or damage in transit you may consider adding tracking or insurance.
4. Send the items to:

   Oye Modern Exchanges
   PO Box 453
   Newtown NSW 2042
   Australia
5. Upon receipt of the item(s) we will notify you, process any charges, and send out your requested items the same or next day.

Please note we do not accept exchanges on custom orders, made to order pieces, or sale items.